

April 2008

PUB 5.6.2008

About this Release

The new Ingenix Update Wizard is now available. To use this program, follow the instructions provided below.

Installation

Uninstall the previous HSS Update Wizard (If applicable)

If you previously used the HSS Update Wizard you need to uninstall the application by doing the following:

- Access Control Panel through My Computer or from the Start menu under Settings.
- Click on “Add/Remove Programs”, select “HSS Update Wizard” from the list and click **Remove**.

Install the new Ingenix Update Wizard

- Go to <http://www.ingenix.com/Download/> and click **Download** and select **Run**. This will launch the installation sequence.
- If you want the Update Wizard to automatically start and run in the background, check the “Add Ingenix Update Wizard to startup folder” box when prompted in the installation sequence.

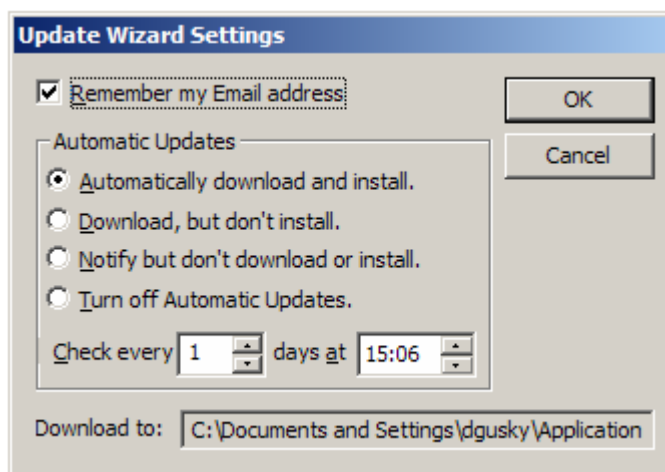
IMPORTANT

Please note that multiple users can sign up and install the Update Wizard, however it is recommended that one computer/contact is designated to manage the updates for networked environments.

Update Wizard Download and Install Settings

Launch the Ingenix Update Wizard by clicking the icon on your desktop and then select “Settings”. The following screen is displayed.

Figure 1. Default Settings



The available options are described below:

- **Automatically download and install.** Selecting this option allows the Update Wizard to automatically check for updates and subsequently download and install them. This option is the default.
- **Download, but don't install.** Selecting this option allows the Update Wizard to automatically check for updates and download them only.
- **Notify, but don't download or install.** Selecting this option allows the Update Wizard to automatically check for updates and notify the user when updates are available.
- **Turn off Automatic Updates.** Selecting this option de-activates the automatic download, install, or notification. You will continue to receive notifications via e-mail when updates are available and can launch the wizard to obtain the updates.
- **Check Every.** Determines how frequently the Update Wizard will check for updates if Automatic Updates have NOT been turned off.

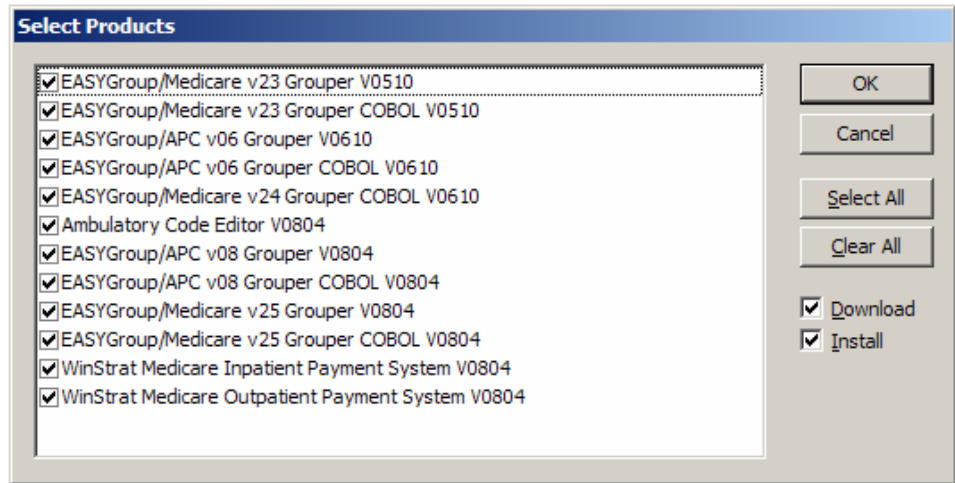
NOTE

To use the Automatic Update options, the Update Wizard must be running in the background. Therefore when installing, check the "Add Ingenix Update Wizard to startup folder" box or minimize the Update Wizard after starting manually.

Run the Wizard

Using the Ingenix Update Wizard:

1. Launch the Ingenix Update Wizard icon from the users desktop.
2. Enter your e-mail address. (If you are not currently enrolled, you will automatically go to an enrollment page. Complete the enrollment form and click **submit**. You will be informed by email once your enrollment has been completed.)
3. Select **Check** to check for updates.
4. A list of available updates should display within 30 seconds (depending on the number of updates and speed of connection).

Figure 2. Select Products**Select Updates**

- **Select All.** By default all updates listed are selected.
- **Clear All.** De-selects all updates making it easier to select individual updates for download.

Select Action

- **Download.** When checked downloads the selected updates.
- **Install.** When checked installs any previously downloaded updates. If no updates have been downloaded and Download is not selected, you will be returned to the sign in page.
- **Download and Install.** When both are checked updates that are downloaded will also be installed at the same time.
- **OK.** When selected performs the actions (download and/or install) that are checked.
- **Cancel.** When selected closes the Update Wizard.

NOTE

*All updates that are downloaded will be stored automatically to the following location: **Documents and settings\<login name>\Application data\Ingenix\Downloads.***

The Update Wizard will delete old versions, but does not delete the latest version from this folder. If a user ever needs to reinstall the update, they can access the downloaded file in this folder to do so.

Ingenix Client Services

Please contact our Client Services Department at 800-999-3747, option 6 or client.services@ingenix.com if you have any questions, concerns, or feedback pertaining to this new product and functionality.