

INGENIX[®]

Impact Provider

Health plans can leverage the risk modeling tool Ingenix Impact Pro™ to help providers understand the clinical risk factors that are affecting their patients' risk, and to gauge how they are trending over time.

Ingenix Impact Provider® includes more than 440 evidence-based health alerts with the ability to add and configure more, including:

- Evidence-based chronic condition management alerts
- Medication adherence alerts
- Patient safety alert (includes drug interactions, drug duplications, and safety monitoring for adverse reactions)
- Care patterns (includes observational, patient risk, end of life, and medically unnecessary)
- Preventive care (includes screenings, immunizations, and follow-up care)

Executive Summary

Impact Provider™ is an easy-to-use web portal that enables health care providers to access their patient's health history, current status, and compliance with care guidelines. Using this information helps providers:

- Improve relationships and communications with their patients
- Increase quality of care by implementing evidence-based medicine
- Boost performance measurement profiles

Overview

Health care providers are being asked to perform more efficiently and at a standardized level of quality for each patient in their practice. In spite of increasingly rigorous expectations, these providers may have limited access to the information they need to optimize their performance. As a result, physicians and practice teams may miss opportunities to close gaps in care due to lack of insight into a patient's health status and history.

Impact Provider offers providers a comprehensive picture of a patient's care history—including care history from other providers. Armed with this information, providers can actively manage their patients' care, improve compliance rates and earn higher scores in pay-for-performance (P4P) or tiered network programs.

Improve Provider Relations

With the information supplied by Impact Provider, physicians and other caregivers can quickly build or use existing disease registries to manage groups of patients or simply print a single patient's record for an office visit. Having this critical information readily available enables a provider to proactively engage patients, whose care the provider may be measured on in the future.

Improve Patient Care

Impact Provider supplies the information that providers need to deliver high quality of care according to evidence-based care guidelines, and to meet the expectations of provider-profiling programs. And, of course, improving community health benefits providers and health plans alike.

Provider Benefits

Impact Provider puts critical information right on the desktop to help providers make better, more accurate decisions in a timely manner—and improve the quality of their patients' care.

Comprehensive, Care-Focused Patient Health Records

The Impact Provider tool allows providers to share key information with others in a patient's care team through two delivery methods:

- System-reported information leverages current administrative information to provide a comprehensive history of each patient's diagnosis, procedures, medications, and lab tests.
- Patient-reported information leverages Impact Consumer's configurable self-reporting tool to extend PHRs with information such as family history, allergies, physiological information, and tailored health risk assessments (HRAs). With this flexible web-based application, the information can also be imported from other systems and shared directly with providers. The information is organized for easy access by the patient's conditions and by physicians involved in each episode of care, so providers can quickly view and contact the appropriate physicians or facilities.

Health Plan Benefits

Through Impact Provider's centralized administration, health plans are able to quickly configure the provider's interface, including which providers have access to the system and what types of patient health information they can access. Health plans can also integrate Impact Provider into their current member portal using the application's configurable user interface, or by leveraging its underlying service-oriented architecture. Finally, Ingenix Impact Provider links a health plan's members' health information with Ingenix Impact Pro® and Impact Consumer, an easy-to-use, web-based application that gives consumers access to their health histories and current status in one well organized location. The result? Empowered physicians, consumers, and care managers.

Key Features

Impact Provider helps improve care coordination across providers through:

- **Patient-centric and Comprehensive Information:** Physicians can view a more comprehensive history of patients across other physicians and caregivers.
- **Patient-centric Compliance Alerts:** Physicians gain access to care alerts, including supporting guidelines where relevant.
- **Population Management Tools:** Physicians are better able to manage the patients in their practice with member registries based on diseases, conditions, acute care, compliance alerts, and risk information.
- **Accessible Records:** Physicians and front-office staff can view patient information online or print elements of it for inclusion in charts.

Ingenix | Intelligence for Health Care | www.ingenix.com

From North America, call: 1-800-765-6034 • ingenuity@ingenix.com
For a list of Ingenix global office locations, please refer to our web site.

Corporate Headquarters | 12125 Technology Drive, Eden Prairie, MN 55344
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